

DATA ENTRY SPECIALIST

Details

Norfolk United States junwlee95@gmail.com

Links

LinkedIN

My Personal Website

Skills

Interpersonal Skills

Problem Solving

Creativity

Communication

Ability to Multitask

Ability to Work Under Pressure

Fast Learner

Time Management

Effective Time Management

Leadership Skills

Ability to Work in a Team

Customer Service

Computer Skills

Data Entry

Languages

Korean

English

Profile

I am a dedicated and highly motivated professional with a diverse background in the Navy, Medical field, and comprehensive computer system knowledge. I demonstrate expertise in efficiently executing complex tasks, fostering a culture of teamwork, and delivering exceptional results under pressure. I possess a strong work ethic and an unwavering commitment to excellence. I am now seeking to leverage my valuable skill sets to contribute to a dynamic organization in a challenging role.

Employment History

Dispatcher, Texas A&M Emergency Medical Services, College Station

MARCH 2015 - JULY 2016

- Achieved a record of "Fastest Response Time" in a junior level position while in training.
- Was able to maintain a good track record of managing multiple Emergency calls at one given time.
- Momentously increased company budget by meeting metrics of the company goals.
- Helped maintain a positive-feedback of 98% for community approval.

Medical Supervisor, BPL Plasma, College Station

AUGUST 2016 - AUGUST 2017

- Reduced and organized all paper documents of donors to a systematized report digitally.
- Increased donor metrics by 30% and over-achieving the company goals by 10%.
- Processed over new 1000+ donors and increased donation center budget by 25%.
- Increased the amount of returning donors by 15%.

Server, Olive Garden, College Station

OCTOBER 2016 - FEBRUARY 2018

- Helped the restaurant achieve the Darden "Diamond Club" Award.
- Increased personal profit margins by 150% while serving.
- Maintained a customer satisfaction score of 97% throughout career.
- Achieved "Server of the Year"

Emergency Medical Technician, Baylor Scott and White, Austin

SEPTEMBER 2017 - SEPTEMBER 2018

- Responded to over 60 emergency calls at a given night.
- Maintained well-below of the company mortality rate of 5%

Customer Support, Wayfair, College Station

SEPTEMBER 2018 - MARCH 2019

- Decreased company E-mail load by 10%
- Led a track record of positive customer feedback of 100%
- Met over the quarterly requirements of customer reports and grievances
- Achieved further education in EXCEL and CISCO related software

Nuclear Propulsion Engineer [ETN2], United States Navy [DoD], Norfolk

OCTOBER 2019 - PRESENT

- Nuclear Propulsion Engineer Qualified
- Electronics Technician Nuclear
- Currently achieved an E-5 rank in the Navy
- Fire Fighting Qualified
- Quality Assurance Qualified
- 3M qualified
- Certified to read and operate Electric Plant Diagrams
- Maintenance on Military Equipment for Propulsion plant operational needs
- Qualified to operate a Nuclear Reactor on a US Navy Carrier

Hobbies

I love making music on my downtime in FL studios, watching anime, cosplaying, hiking, playing video games, and learning new things.

- Data entry expert of hourly logs and plant parameters
- Aided in the critical testing new Aircraft Carrier for it's production for military operations
- Secret Clearance

Education

Associates, Unviersity of Texas A&M, College Station

AUGUST 2014 - JULY 2016

Degree in Biochemistry

Online Class, Harvard University, Norfolk

AUGUST 2023 - PRESENT

CS50

EMT Certification, TEEX, Bryan

OCTOBER 2015 - APRIL 2016

Graduated Top of the Class

Reactor Operator, United States Nuclear Propulsion School, Charleston

OCTOBER 2019 - JULY 2021

Certified to operate United States Navy Reactor Operators

Extra-curricular activities

Continuous Education For Computer Science

JULY 2023 - PRESENT

I am learning on the internet of all skills related to computer science so that way when I get out of the military, I can further my education at a University and get a degree.

I would like to get many certifications along the way such as:

- CompTIA+
- Security+
- PenTest+